

BROMSGROVE DISTRICT COUNCIL

MEETING OF THE PERFORMANCE MANAGEMENT BOARD

MONDAY, 18TH OCTOBER 2010 AT 6.00 P.M.

PRESENT: Councillors C. B. Taylor (Chairman), Mrs. M. Bunker (Vice-Chairman),
Mrs. A. E. Doyle, Mrs. J. M. L. A. Griffiths and Ms. H. J. Jones

Officers: Mr. H. Bennett and Ms. A. Scarce

28/10 **APOLOGIES**

An apology for absence was received from Councillor S. R. Colella.

29/10 **DECLARATIONS OF INTEREST**

No declarations of interest were received.

30/10 **MINUTES**

The Minutes of the Performance Management Board held on 20th September 2010 were submitted.

The Director of Policy, Performance and Partnerships responded to the issues raised in the minutes and agreed to seek further clarification in respect of the Joint Contract for Abandoned Vehicles.

RESOLVED that the minutes be approved as a correct record.

31/10 **ANNUAL FINANCIAL AND PERFORMANCE REPORT 2009/10**

After consideration this item was deferred until the meeting of the Board on 15th November 2010. The Director of Policy, Performance and Partnerships explained that the document had been created for publication on the internet only and agreed that when provided in hardcopy format, it was difficult to read. A more suitable format would be provided at the next meeting.

32/10 **COUNCIL PLAN 2010/2014 PART 1**

The Board considered the Council Plan 2011-14, Part 1 and the Director of Policy, Performance and Partnerships provided the Board with an update on the Council's current position in the light of the forthcoming Comprehensive Spending Review. Heads of Service had provided information on budget savings and these had been considered by Corporate Management Team at a Budget and Business Planning meeting. It was agreed that the Council was well positioned and better prepared to respond to the Comprehensive

Spending Review as a result of improved business practices and shared services.

Members discussed the following items in more detail:

- Funding for Worcestershire Viewpoint and the use of a more localised survey that measured customer service and satisfaction with local services.
- The Railway Station Development – Officers advised Members that the Director of Planning and Regeneration, Regulation and Housing Services would attend the Overview Board meeting on 2nd November 2010 to give an update on the current position.
- Economic Development – development of the Core Strategy, partnerships working and improved marketing.
- Climate Change – Members discussed the difficulties facing the Council due to the ongoing problems with buildings and therefore the inability to have a big impact on CO₂ emissions.
- Bromsgrove Urban and Rural Transport (BURT) was a valuable service provided to a small, but vulnerable, part of the community. It had only been running for a year, and it was agreed that it should be for Councillors to decide whether it should continue to be provided.
- The Population – in particular the predicted increase in the ageing population and housing needs.
- Children's Health – in particular childhood obesity and mental health services. Members were concerned what effect the changes due to take place within the National Health Service would have on the District.
- Big Society and the Council's position on this.

RECOMMENDED that the idea of Big Society is debated by Members of the Council to decide its position and what it means to the Council.

RESOLVED:

- (a) that the Board endorses and supports the work of the Local Strategic Partnership Board in improving the focus on Economic Development (and in particular marketing); and
- (b) that the Joint Overview and Scrutiny Board consider including within their work programme, the implications of the new NHS arrangements, and in particular the impact on local health priorities.

33/10 **EMPLOYEE SURVEY REPORT**

The Board considered a report on the findings of the Council employee survey for 2010 and supporting action plan. Members agreed that in future it would be helpful to have a comparison of the results with the previous year. The Director of Policy, Performance and Partnerships explained that questions were not always the same, making this difficult. However, he agreed that this would be useful and would feedback the Board's comments to the relevant Head of Service.

Members also discussed the issue of bullying and the Director of Policy, Performance and Partnerships confirmed that this had been investigated in detail and appropriate action had been taken.

It was also noted that another area of concern arising from the survey was that only, 56% felt that the organisation engaged with them when undergoing change and that this would be an area of focus in the action plan. However, when checking the action plan, this was not in fact the case. The Director of Policy, Performance and Partnerships assured Members that this was being addressed, but would feed this omission back to the Head of Service.

RESOLVED:

- (a) that the Employee Survey 2010 findings and action plan be noted; and
- (b) that the Personal Development Review figures be brought to the Performance Management Board as part of the corporate set.

34/10 **WORK PROGRAMME**

The Board considered the Work Programme, and was informed Members that there was not a Shared Services Report this month as there had not been a meeting of the Shared Services Board. The Board was advised that the next report would be in a revised format, as discussed at the meeting held on 20th September 2010.

It was agreed that the Annual Financial and Performance Report 2009/2010 would be brought to the meeting on 15th November 2010 in a revised format. The Director of Policy, Performance and Partnerships also advised Members that the Head of Strategic Housing would give a presentation, and not a report, to the meeting on 15th November 2010 in respect of Housing and Homelessness. Members requested sight of the slides in advance of the meeting, if possible.

RESOLVED that the Work Programme be noted, subject to the above amendments.

The meeting closed at 7.15 p.m.

Chairman